

# Wakefern Food Corp. Refund/Return Policy

for ShopRite Stores



**We want you to be happy with your purchase. If you're dissatisfied with an item, please return it to the store with the original, complete register receipt for a refund or exchange.**

**The following policy guidelines apply:**

- Refunds are issued in the form in which payment was made at the time of purchase.
- If you do not have your receipt, we will use your Price Plus® club card to verify your purchase.
- If we are unable to verify your purchase with a receipt or if you do not have a Price Plus club card, we will exchange the item or issue a store credit for the amount of the lowest sale price within the last 30 days.
- The value of the refund for returns with a receipt will be the price paid on date of purchase. The value will be adjusted to reflect coupons or special offers received at the time of purchase.
- We accept returns of non-perishable items within thirty (30) days.
- If you need to return a perishable item, please do so within seven (7) days of purchase. Please see below for additional restrictions on perishable item returns.

**The following requirements apply to certain purchases:**

- **Perishable** product returns are subject to manager's discretion in accordance with our food safety policies and as allowable by law.
  - Please note, **ALL PERISHABLE FOOD ITEMS RETURNED TO THE STORE ARE DISCARDED AND CANNOT BE RESOLD!**
  - We ask you to help support us in our mission to reduce food waste by shopping carefully and planning purchases accordingly.
  - While we will graciously accept returns of products that do not meet quality standards, we simply cannot accept returns of perishable foods that are purchased in excess or in error (wrong variety, flavor, size, etc.).
  - These unnecessary returns are costly to the store and the consumer and are also bad for the environment.
  - We encourage you to freeze such items when possible, for future use, or donate them to friends, family, or local food banks, pantries or charities.
- **Appliances, electronics, and other general merchandise items** must be returned in the complete original packaging. Manufacturer's warranties may apply after 30 days of original purchase date.
- **DVDs, CDs, electronic games and software** may be returned if unopened and in original condition. If the item is opened or defective we will exchange it for the same item only. If the item is no longer available, we will issue a refund on a store gift card.
- **Seasonal/Holiday/Clearance** product returns are subject to store manager's discretion. Items marked "reduced for clearance" or "final sale" are not returnable.
- **Baby formula** returned without proof of purchase may be exchanged for baby formula only.

**We cannot issue refunds, credits or exchanges for any of the following:**

- Products that are spoiled or damaged due to a power failure, improper storage or misuse.
- Gift cards, e-gift cards, telephone cards, reloadable debit cards, prepaid passes, tickets, money orders, greeting cards, books, newspapers, magazines or other periodicals, stamps, lottery tickets, beer, wine or other alcoholic beverages (unless allowed by state/local regulation), or items prohibited by law.
- Refunds or exchanges for purchases made via electronic benefit transfer (EBT), WIC and SNAP (food stamps) are subject to state and federal guidelines. See store for details.
- Other restrictions may apply. See store for details.



**THIS POLICY IS SUBJECT TO CHANGE AND MAY BE MODIFIED AT THE STORE MANAGER'S DISCRETION.**  
For more information, call 1-800-SHOPRITE (1-800-746-7748)